Welcome to the JVS Boston Bank Career Training Information Session
What is JVS Boston?

- We are a non-profit organization.
- We started in 1938 and help job seekers get new jobs, learn English, and learn new job skills.
- We work with employers to place job seekers in jobs.
- Last year we helped 2,000 job seekers get a new job.
JVS Bank Career Training

- FREE training for non-native English speakers to find an entry-level job at a bank.
- Training includes classes and coaching with JVS to help you gain the skills you need to get a job as a Bank Teller or a similar entry-level position at a bank.
- Training graduates are employed at TD Bank, Santander, Citizens Bank, Eastern Bank, JPMorgan Chase, Bank of America, and more!
Training Objectives

1. Attend Classes with JVS Instructors to Learn:

- Role and responsibilities of Teller and other positions
- Overview of U.S. banking system
- Cash-handling
- Bank products: checks, credit cards, debit cards and more
- Bank safety and regulations
- Customer Service skills
- How to get the job: Interview and Job Search skills

2. Participate in Workshops with Bank Partners:

- Networking, presentations and mock interviews with JVS partners including TD Bank, Citizens Bank, Santander, JP Morgan Chase and others

3. Apply to Bank Teller Positions with a JVS Career Coach:

- All participants must be interested in applying to Bank Teller positions
- Stay in contact with your coach once you start working to succeed in your new career!
Bank Teller: Is this the right job for you?

- Working weekends: Most banks are open on Saturdays and require some weekend shifts.
- Accurately and efficiently handle cash and perform transactions.
- Learn and follow rules and regulations of banking industry.
- Answer customer questions and provide excellent customer service.
- Meet sales goals by learning about bank products and selling to customers.
- Average starting salary for a Teller is $18/hour, and after 1 year you can apply for promotions!
- You are the face of the bank! Greet customers at the branch and maintain customer satisfaction.
Interested Candidates MUST:

- Speak English as a second language
- Be proficient in written and spoken English
- Be eligible to work in the United States
- Have a high school diploma (from any country)
- Have basic math and computer skills
- Clear a background check
- Be willing to adhere to employer COVID-19 protocol

Preferred:

- 3-6 months of cash handling, sales, or customer service experience in the U.S.
- Credit score taken into consideration
### Schedule:

November 22<sup>nd</sup>, 2022 – January 12<sup>th</sup>, 2023

Tuesday, Wednesday, Thursday: 10am-1pm

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### Location: 100% Online (Zoom)
Next Steps Application Process

1. Go to JVS-Intake-Form to fill out the Universal Intake form if you are a NEW JVS client. If you are a CURRENT client, please inform your coach of your interest in applying.

2. (if you are NEW) Once you submit the Intake Form, you will have a Welcome Meeting with someone from the Client Services department. CURRENT clients do not submit a form; please ask your Career Coach to make a referral for you.

3. We will email you a link to a Timed reading and math assessment. You will also receive a link to schedule a Video Call Interview with a VTP Bank Training staff member.

4. After the interview, we will contact you via email about next steps.
We look forward to hearing from you!