

# FY 20

## ANNUAL REPORT



SKILLS . JOBS . CAREERS





# LETTER FROM OUR CEO AND CHAIR

Dear JVS Friends and Supporters,

2020 will certainly go down in the history books as one of the most challenging years in modern history. A global pandemic, high unemployment rates, stark racial violence and inequities, and a highly polarized election have all had a significant impact on JVS's clients, staff and programs.

As we reflect on this unpredictable year, we remain hopeful for our future. Amidst difficult times, the strength of our community has endured, and at JVS, our mission to empower individuals from diverse communities to find employment and build careers has remained steadfast. Since our inception, JVS has worked to meet the ever-changing needs of those we serve. From launching the Talent Match Portal and issuing emergency COVID funding to laptop and hot-spot distribution through the Technology Access Program (TAP), we've strived to ensure our programs are still as accessible and effective as possible for our clients and their families.

For 2021 and beyond, we will be focusing on helping our clients, our state, and our country through what we hope will be a strong economic recovery. We will expand our long-standing commitment to racial equity and grow our impact in the BIPOC communities. And we look forward to a renewed focus on assisting the many refugees that will again be welcomed to our country and our state as they seek safety, opportunity, and a path to the American dream.

Like many around the world, we will not be the organization we were. As we commit to taking full advantage of the technology and new ways of working at our disposal, we now see that what we've adopted by necessity can be used as an opportunity.

Thank you for all you have done to support our work and the work of so many others in the face of the unprecedented uncertainty of 2020. We look forward to building a new normal together.

Sincerely,



A stylized, handwritten signature of Jerry Rubin in white ink.

Jerry Rubin, JVS President and CEO

A stylized, handwritten signature of Joe Zeff in white ink.

Joe Zeff, Chair, JVS Board of Directors



# INNOVATIVE PROGRAMMING @ JVS

JVS has been designing and operating innovative programs, undertaking ongoing research on program effectiveness, and participating in random control trials (RCT) evaluations for decades. We have successfully leveraged philanthropy, employer fees, and government funding to grow our innovative models and their impact. From this work, we've developed models and compiled knowledge that we believe will contribute to the current discussion of how to recover from the COVID-19 recession and high unemployment.

## ENGLISH FOR ADVANCEMENT

JVS launched the [English for Advancement \(EfA\)](#) program in 2016 to create a new model of adult education/ESOL that integrates English language acquisition and employment services. A key part of JVS's ground-breaking Pay For Success project, EfA provides clients with contextualized ESOL and intensive job coaching and placement services. Early data suggests that this innovative model is generating impressive earnings gains for clients. We now have statistically significant [proof](#) that English for Advancement (EfA) works. As government and philanthropy look for opportunities to boost economic recovery, EfA provides a model that can be effective for cities and states with large immigrant communities.

## TOGETHER WE RISE

In 2018, JVS and Combined Jewish Philanthropies launched [Together We Rise \(RISE\)](#), designed to help refugees living in the Boston area who were "stuck" in low-wage jobs, move into better quality jobs. RISE targets already re-settled refugees, who have advanced their English skills but have not been able to move into better jobs. RISE provides individualized coaching to identify and attain their career goals – including better employment, re-credentialing assistance, education, and job training. So far, we have helped 147 clients to enroll in training programs, 79 to enroll in higher education, and 284 to find better employment.

## HEALTHCARE PIPELINE PROGRAMS

JVS's Talent Pipeline model is a unique skills training model, through which healthcare employers contract and pay JVS to recruit and train individuals in three healthcare occupations including [Animal Care Technicians](#), [Patient Care Assistants](#) and [Pharmacy Technicians](#). Clients are either hired or guaranteed a position prior to training, and in several cases receive a training wage during training. The Talent Pipeline model is expanding into the childcare sector and into two new healthcare occupations. This model's continued expansion and the willingness of employers to expand their paid contracts with JVS are strong evidence of its success. Employer partners include Spaulding Rehabilitation Network, Boston Children's Hospital, Mass General Brigham, and many more.



# TIMELINE OF JVS COVID RESPONSE

2020 will certainly go down in the history books as a once in a lifetime year. A global pandemic, a related severe recession, stark racial violence and inequities, and a highly polarized election have all had their impact on JVS, our clients and our work. We look forward to 2021 with hope and a continued commitment to our mission and work.

Below is a [snapshot](#) of key milestones and accomplishments for the year. For a full listing, visit our website.

## MARCH:

JVS quickly moved to a remote operating and service delivery model. This included technology and management changes to support staff and technology/curriculum/coaching adjustments for services. Learn more about the [transition](#) on our JVS website.

## MAY:

JVS virtually celebrated the graduation of 15 students from the Pharmacy Technician Training Program. This cohort started their training in-person and finished online in virtual classrooms. Over the course of 2020, JVS would celebrate 20 virtual graduations.



JVS invited Rosalin Acosta, Secretary of Labor and Workforce Development, Commonwealth of Massachusetts for a [candid discussion](#) on the challenges and opportunities facing the work-force in Boston, both during the crisis and as we look to restarting the economy.



JVS's career center, [MassHire](#) Downtown Boston, hosted their first virtual Healthcare Job Fair. Over the course of 2020, MassHire Downtown Boston hosted 9 virtual job fairs and helped 600 job seekers find employment.



## JULY:

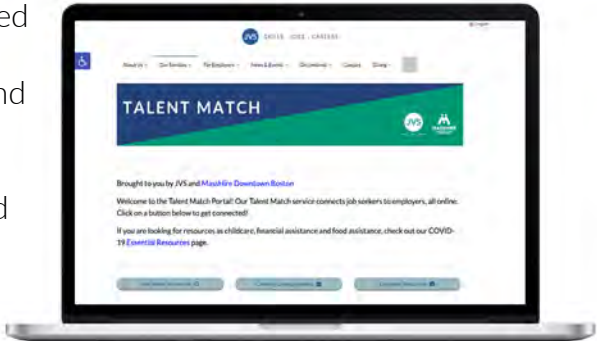
JVS partnered with [Labouré College](#) to provide hands-on clinical training to students in the JVS Nurse's Aide program. Before the start of the program, staff drove around the Greater Boston area to hand-deliver books for incoming students. Over the course of 2020, this partnership helped 3 cohorts and 74 students complete their training and graduate from the program.



## APRIL:

Due to the high unemployment rate, JVS shifted our focus from job quality to re-employment. We created and launched the [Talent Match Portal](#), an online platform to help job seekers find reemployment and employers to fill open positions.

With grant support from various organizations and foundations, JVS was able to distribute COVID emergency funds to our clients for emergency financial needs such as rent and utility bills.



## JUNE:

The **digital divide**, the unequal distribution of digital access by income and by race, was brought to the forefront as work from home and on-line service delivery became the new normal. To address this issue and share practical solutions, JVS hosted a [panel discussion](#) with experts from The EdTech Center at World Education and Harvard University's interdisciplinary Project on Workforce.



## AUGUST:

JVS officially launched the Technology Access Program to loan out laptops, hotspot connections and tech support to students and clients. To date, we have provided support to over 250 clients across multiple JVS programs and departments.



# JVS +BCAE JOIN TOGETHER



## JVS and the Boston Center for Adult Education Join Together For A Future of Economic Opportunity

At a time when economic and racial inequities are painfully evident to all, this partnership of two venerable Boston organizations brings light and hope to a challenging landscape.

The Boston Center for Adult Education (BCAE) was founded in 1933 by Dorothy Hewitt, who envisioned a place where “small groups of men and women would meet together in living room settings to learn, discuss, and create for the sheer pleasure of doing so.” Throughout its history, the BCAE has remained responsive to the demands of a diverse community, as well as to the evolving demands of the individual. Whether serving as a site for volunteer wartime efforts in the 1940s, a haven for social policy debate in the 1960s, or a resource for personal and professional growth as one navigates through the new millennium, the BCAE meets the challenges of a thriving urban community.

In reflecting on our respective histories and missions, JVS and BCAE leadership came to the conclusion that the combination of our resources and interests would be instrumental in “moving the needle,” propelling JVS programming and participants to the next generation of economic opportunities. Through this combination, both Boards believe that our missions will be enhanced, leveraging program advancement and successful participant outcomes in important and impactful ways.

[Learn more about this partnership on our website.](#)



# elevate THE JVS VIRTUAL GALA

Like many other events in 2020, elevate: The JVS Gala was celebrated virtually. On October 29th, we all gathered in our homes to watch the livestream of the event. Together with over 300 JVS supporters, we recognized [Lynne & Joe Goodman](#) and **Santander Bank**, celebrated our incredible clients, and raised over **\$475,000** to benefit JVS programs and clients.

Throughout the program, we saw and heard from many JVS supporters, clients, staff and board members. We were honored with special appearances by **Seth Goodall**, Executive Director of Corporate Social Responsibility, Santander Bank; **John Barros**, Chief of Economic Development, City of Boston; **Ed Shapiro**, Leading Refugee Advocate & Philanthropist; and **Rabbi Marc Baker**, CEO of Combined Jewish Philanthropies.

Special thanks to the JVS clients who shared their stories of perseverance with our viewers:

- [Sanae F](#), Nurse's Aide Training
- [Evelyne J](#), Together We Rise
- [Ismeilyn C](#), English for Advancement
- [Phung H](#), English for Advancement

We ended the night by officially launching **The Work Ahead: Powering the Future of JVS**. This ambitious, \$18 million campaign will allow us to continue our important work and will ensure a bright future for our organization and the people we serve. The Work Ahead represents a defining moment in the history of our organization. Learn more about it on the next page.





# THE WORK AHEAD



## POWERING THE FUTURE OF JVS

[The Work Ahead](#) represents the first steps in the next phase of this collective journey toward a brighter future for all. Campaign investments will prepare JVS to respond more effectively to the changing needs of today's job seekers and enable our organization to continue this necessary work for generations to come.

Through this ambitious, \$18 million fundraising campaign, we will secure JVS's position as Boston's workforce development leader and ensure a bright future for our organization and the thousands of individuals we serve. Campaign support will enable us to bridge divides through the efficient use of technology, establish a fund that frees us to quickly and strategically seize new opportunities, and grow our impact with new partnerships and even more robust programs.

The campaign priorities fall under three categories:

### **BRIDGING DIVIDES:**

Create a seamless, integrated JVS experience that connects clients to the technology they need to build a brighter future.

### **THE WORK SO FAR**

Our Technology Access Program has provided nearly 300 clients with laptops, wi-fi access, and tech support, enabling them to access our services.

### **SEIZING OPPORTUNITIES:**

Establish an Opportunity Fund to seize critical moments and deliver lasting benefits to the clients we serve.

### **THE WORK SO FAR**

JVS capital enabled us to undertake the first workforce development Pay for Success project in the Nation.

### **GROWING OUR IMPACT:**

Serve more people with expanded services by increasing public policy activity, scaling our proven models, and expanding our impact in communities of color.

### **THE WORK SO FAR**

Together We Rise has helped hundreds of refugees gain the skills and education they need to find better jobs and careers.



# OUR 2020 SUPPORTERS

We are grateful to the many individuals, foundations, corporations, and organizations who supported our work in 2019–2020. Thank you for working together with us to provide opportunities for thousands of people, including immigrants, refugees, people with disabilities, members of the Jewish community, and older workers.

## **\$250,000+**

Combined Jewish Philanthropies  
The Michael & Susan Dell Foundation  
Edward Fein Foundation  
JPMorgan Chase Foundation  
The Klarman Family Foundation  
The Linde Family Foundation  
The Shapiro Foundation  
United Way of Massachusetts Bay &  
Merrimack Valley  
The Harry & Jeanette Weinberg Foundation

## **\$100,000 to \$249,999**

Barr Foundation  
BNY Mellon  
The Ronald G. Casty Family Foundation  
Joseph & Lynne Goodman  
The Lassar & Fanny Agoos Charity Fund  
Local Initiatives Support Corporation (LISC)  
Santander Bank, N.A.  
State Street Foundation, Inc.

## **\$50,000 to \$99,999**

The Barrington Foundation, Inc.  
Clipper Ship Foundation  
CVS Health  
Will & Ami Danoff  
The Davis Family Charitable Foundation  
Fidelity Charitable Gift Fund  
The Paul & Phyllis Fireman Charitable Foundation  
The Fish Family Foundation  
Liberty Mutual Foundation  
Ellen & Steven Segal  
SkillWorks: Partners for a Productive Workforce  
Geraldine & Gabriel Sunshine  
Vanguard Charitable Endowment Program

## **\$25,000 to \$49,999**

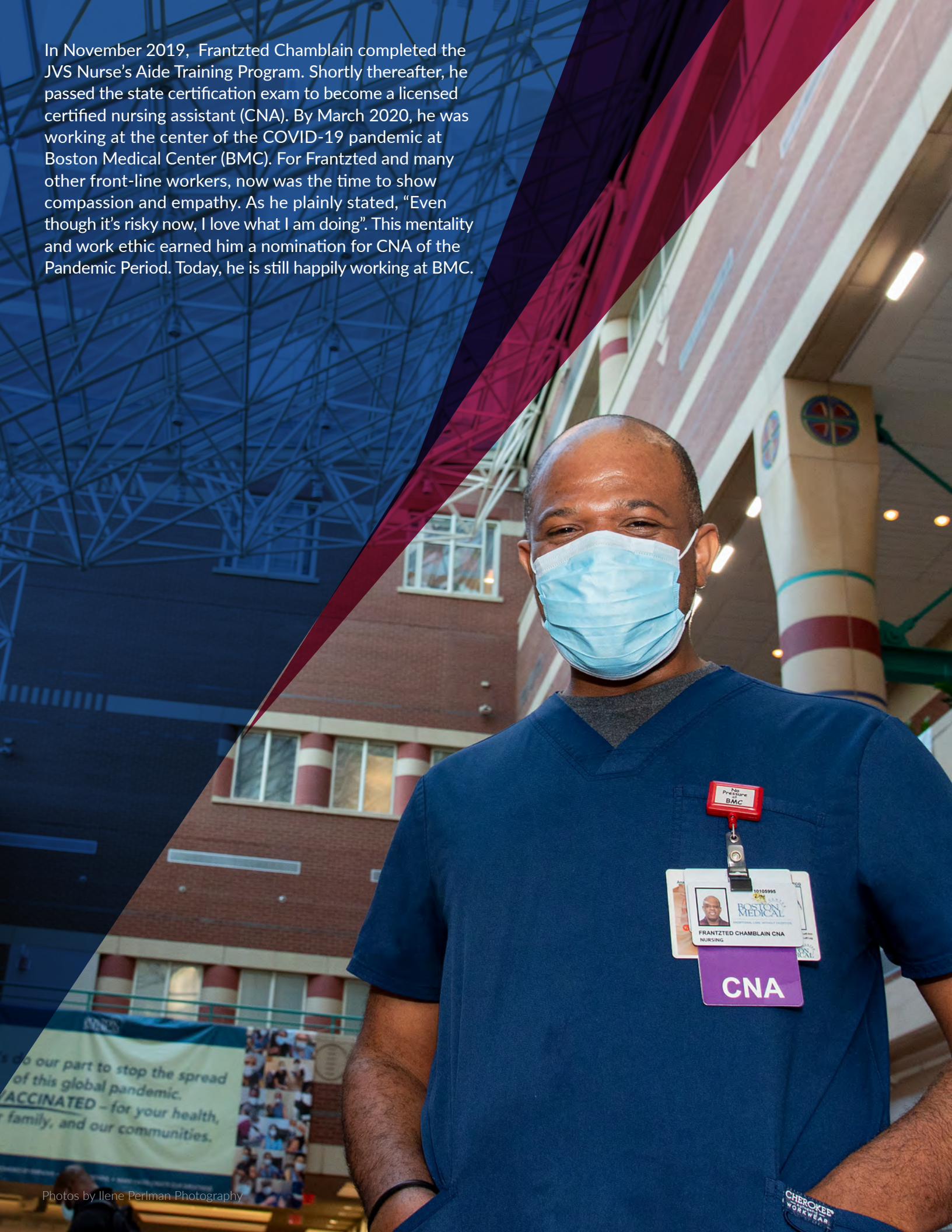
Claudia L. Davidoff & Joseph Kahn  
Further Forward Foundation  
Highland Street Foundation  
Lesley & Ben Inker  
Robert Kaufman & Joann Chapel  
LabCentral Ignite  
The Lincoln & Therese Filene Foundation, Inc.  
Jay D. Rosenbaum & Alyssa Wiener Rosenbaum  
The Carl & Ruth Shapiro Family Foundation  
The Slifka Family Foundation

## **\$10,000-\$24,999**

The Boston Foundation  
Ilana Braun & Jed Weiss  
Brookline Bank  
Capital One Services, LLC  
Eisenson Family Fund  
Steven & Nancy Fischman  
The Frieze Family Foundation  
The Gerson Family  
Campe & Amanda Goodman  
Larry & Beth Greenberg  
James S. Herscot  
Michael & Terri Lipsitz  
The Carol Moss Foundation  
Motus  
Chuck & Jessica Myers  
Judith Obermayer  
Partners HealthCare  
A.C. Ratschesky Foundation  
Jacob Rosenfeld & Anita Raman  
Schwab Charitable Fund  
Mark Stein & Rosa Hollowell  
Adam & Hope Suttin  
June & Eliot Tatelman  
John H. & H. Naomi Tomfohrde Foundation  
Jason Weiner & Nicole Zatlun



In November 2019, Frantzted Chamblain completed the JVS Nurse's Aide Training Program. Shortly thereafter, he passed the state certification exam to become a licensed certified nursing assistant (CNA). By March 2020, he was working at the center of the COVID-19 pandemic at Boston Medical Center (BMC). For Frantzted and many other front-line workers, now was the time to show compassion and empathy. As he plainly stated, "Even though it's risky now, I love what I am doing". This mentality and work ethic earned him a nomination for CNA of the Pandemic Period. Today, he is still happily working at BMC.





# OUR 2020 SUPPORTERS

## **\$5,000 to \$9,999**

Beth Israel Deaconess Medical Center  
East Boston Savings Bank Charitable Foundation, Inc.  
The Eastern Bank Charitable Foundation  
Ted & Maureen English  
Michael B. Hoffman  
Marjorie Glazer  
Mark Goodman  
Kira Khazatsky  
The Krupp Family Foundation  
Margaret McKenna  
Lorri & Gordon Owades  
Jennifer Rosenbaum  
Jerry Rubin & Carol Steinberg  
Nathan & Lena Seiler Family Foundation  
TD Charitable Foundation  
Michael & Naomi Rosenfeld  
Tiny Tiger Foundation, Inc.  
Harold & Anna Ullian Charitable Foundation  
Karen Victor & Robert Sege  
Linda & Daniel Waintrup  
Joe & Debra Zeff

## **\$1,000 to \$4,999**

AAFCPAs  
Andrea Anastasio  
Anonymous  
Anonymous  
The Paul & Edith Babson Foundation  
Bank of America Charitable Gift Fund  
Bank of America Employee Giving Campaign  
David Bamel  
The Benevity Community Impact Fund  
BNY Mellon Community Partnership Employee Funds  
Boston Children's Hospital  
Boston Private Bank & Trust  
Bunker Hill Community College  
Congregation Shaarei Tefillah Tzedakah Fund  
Marsha R. Cohen  
Cummings Properties  
Frank Dunau & Amy Davis  
Richard Fentin  
Eric & Reva Fischman  
Ethel Garner  
David & Ellen Gibbs  
Claudia Gilman Eisenbaum & Harry Eisenbaum

Scott Goffstein & Amy Blotner  
The Goldberg Family Foundation  
Doris & Robert Gordon  
Roberto & Sheila Grasso  
Sylvia E. Green  
The Greenblum Family Foundation  
Rick Heller  
Susan & Julian Houston  
Robert Hughes & Jacqueline Finard-Hughes  
Janelon Associates  
Kaplan/Cohn Charitable Fund  
Howard Katz  
Wendy Landman & Joel Weissman  
Cecile P. Levy  
Liberty Mutual Insurance Charitable Gift Fund  
Robert Lillianfeld  
Gabriel A. Lopez-Calva & Olesya N. Baker  
Jane R. Matlaw  
Jordana Mirel  
Morgan, Brown & Joy, LLP  
Morgan Stanley Gift Fund  
Herbert Morse  
Move The World Foundation  
Douglas & Suzanne Newman  
Kara & Jonathan Nierman  
Nova Biomedical  
Bob & Leslie Ogan  
Pappas & Pappas  
Adam Parker  
Laurence & Caren Peters  
Pharmaceutical Research & Manufacturers  
of America  
Eve Rittenberg  
Renata & Edward Selig  
Richard M. Shahan  
Catherine & Hillel Shahan Bromberg  
Risa Shames & Neil Silverston  
Abraham Shapiro Charity Fund  
The Strategy Group, Inc.  
William Terry  
The TJX Foundation, Inc.  
TIAA Charitable  
Tribute Home Care  
Richard & Susan Yanofsky

## **\$500 to \$999**

Joel H. Abrams & Robin Abrams  
Aron & Susan Ain  
Anonymous  
Charitable Adult Rides & Services, Inc.  
Jonathan & Monique Bamel  
Oscar Casper



# OUR 2020 SUPPORTERS

Clayton Family Charitable Gift Fund

The Dayton Foundation

Fidelity Brokerage Services LLC

Barry & Lisa Fireman

Abby G. Flam

Elkan R. & Zelda Gamzu

Franklin H. & Bonnie Gold

David & Janet Goldberg

MaryLou P. & Herbert Gray

Jeffrey Grossman

Mildred Guberman Kravetz

GVC

Adrian M Hartline

Hemenway & Barnes, LLP

David Jennings

Jennifer Jewell

Katz & Company, PC

David & Mildred Katzman

The Landman Family Charitable  
Foundation

Francis Lomami

Marino, Stram & Associates, LLC

Mauri Rosenthal & Nancy Taubenslag

Network for Good

Sara L. Rubin & David Montanari

Sheldon & Ellen Schwartz

Sorenson Impact Foundation

Spring Street Fund

Joan & Howard Stevens

Karen Wise & George Langer

Debra Yanofsky & Steven Shulman

## **FY20 JVS Community Support & Partners**

A Faith That Does Justice

ABCD Adult ESOL Program at South Side

Academy for Healthcare Training

Advocates for Human Potential

Apprenti

Boston Indicators

Boston Chinatown Neighborhood Center

Boston Private Industry Council

Boston Public Library Hyde Park Branch

Boston Public Schools

BrookView House

Bunker Hill Community College

The Care Institute

Casa Nueva Vida

Catholic Charities

Children's Services of Roxbury

Combined Jewish Philanthropies

Community Mentoring Team (CMT)

Cross Roads Housing

East Boston Adult Education Coalition

East Boston Neighborhood Health

Center Education & Training Institute

Economic Mobility Corporation

English for New Bostonians

FamilyAid Boston

Fenway Health

Greater Boston Manufacturing

Partnership

Heading Home

Hildenbrand

HomeStart Inc.

Hyde Park Presbyterian Church

Immigrant Learning Center

Jewish Community Relations Council

Jewish Family Services

Labour College of Healthcare

Latino Support Network

Lawrence Community Works

Lawrence Working Families Initiative

Local Initiatives Support Corporation  
(LISC)

Massachusetts Workforce Alliance

Mayor's Office of Financial  
Empowerment

Mayor's Office of Workforce  
Development

Mayor's Office of Returning Citizens

Middlesex Human Services Agency

Mount Olive Community Center

Neighborhood Jobs Trust

Phoenix Houses of New England

Project Hope

Prophetic Resistance Boston

Quincy College

Re-vision

Roxbury Community College

SkillWorks: Partners for a Productive Workforce

Social Finance

Sojourner House

St. Francis House

St. Mary's Center for Women & Children



# OUR 2020 SUPPORTERS

STRIVE Boston  
Tech Goes Home  
The Bridgespan Group, Inc.  
UMass Extension  
United Way of Massachusetts Bay &  
Merrimack Valley  
Victory Programs  
WORK, Inc.  
Workforce Solutions Group  
Year Up  
YMCA (316 Huntington Ave)

## **In-Kind**

Handel & Haydn Society

## **Matching Gift Companies**

Bank of America Employee Giving  
Campaign  
The Benevity Community Impact Fund  
The Robert Lloyd Corkin Charitable  
Foundation  
Cummings Properties  
Eaton Vance  
State Street Foundation, Inc.

## **Sustainer Club**

Anonymous  
Andrea & Carl Axelrod  
Susan & Robert Kaim  
Gabriel A. Lopez-Calva & Olesya N. Bake

This listing acknowledges gifts received between October 1, 2019 and September 30, 2020. We made every effort to list all names accurately and regret any omissions or errors. If an error has been made, please contact our Development office at (617) 399-3272.



# EMPLOYER PARTNERS

JVS fosters partnerships with local employers to design and implement unique training programs that achieve measurable business and workforce development goals. These programs include, but are not limited to: workplace English courses, adult basic education, college readiness classes, customer service training, professional communication, supervisory training, computer courses, and one-on-one academic and career coaching.

## Thank you to our 2019–2020 employer partners:

Aceituna  
A Faith that Does Justice  
Beth Israel Deaconess Medical Center  
Boloco  
Boston Children's Hospital  
The Boston Home  
Boston Medical Center  
Brigham and Women's Hospital  
Brigham and Women's Faulkner Hospital  
Dana-Farber Cancer Institute  
East Boston Neighborhood Health Center  
El Pelon Taqueria  
Franciscan's Children's Hospital  
Hebrew Senior Life  
Mass General Brigham  
Massachusetts Association for  
Community Action  
Massachusetts Eye & Ear Institute  
Massachusetts General Hospital  
Millennium Boston  
Needham Community Council  
New England Baptist Hospital  
Newton-Wellesley Hospital  
Pangea's Shellfish  
Polkadog Bakery  
Senior Metal Bellows  
South Shore Health  
Spaulding Rehabilitation Hospital  
Tufts Medical Center  
Vantage Builders  
Wulf's Fish



## 2020 COVID FUNDERS

Since the start of the pandemic, we have been able to shift our focus to meet the changing needs of our clients. **Emergency COVID-19 grants** have helped our clients respond to emergency financial needs such as rent, groceries, and utility bills.

Thank you to the following institutional funders for their generosity and support:

Combined Jewish Philanthropies (CJP)  
JPMorgan Chase Foundation\*  
Local Initiatives Support Corporation (LISC)/  
Wells Fargo  
United Way of Massachusetts Bay and  
Merrimack Valley

In addition to these grants, JVS has also been fortunate to receive numerous gifts from individual supporters within the JVS community.

\* The JPMorgan Chase Foundation grant was directed towards tech support at the start of the COVID-19 pandemic.

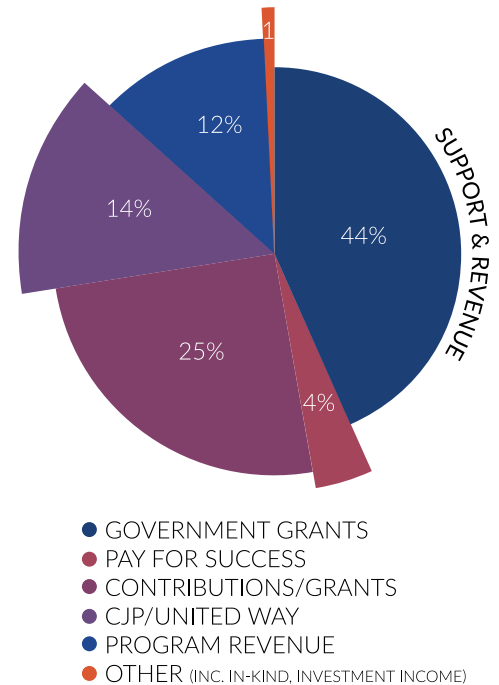


# FISCAL YEAR 2020

## FINANCIAL INFORMATION

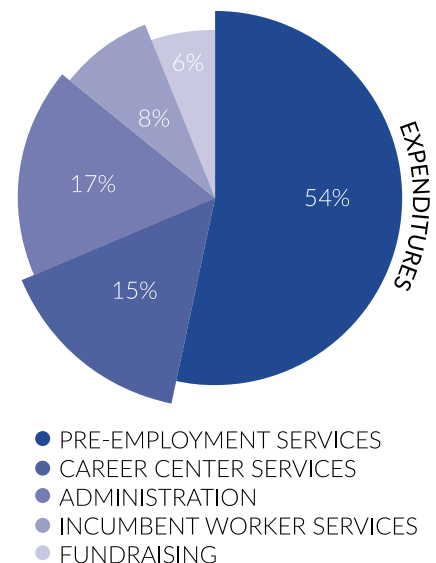
### Statement of Activities

	FY2020	FY2019
<b>Operating Support and Revenue</b>		
Government Grants	\$6,953,710	\$6,007,425
Pay for Success	\$598,181	\$2,900,676
Contributions/Grants	4,046,012	3,866,264
Combined Jewish Philanthropies/United Way	2,308,752	2,171,233
Program revenue	1,895,572	1,654,329
Other (inc. In-Kind, Investment Income)	208,617	164,764
<b>Total Operating Support &amp; Revenue</b>	<b>16,010,844</b>	<b>16,764,691</b>
<b>Operating Expenditures</b>		
Pre-Employment Services	8,739,540	8,498,120
Career Center Services	2,465,648	2,761,891
Administration	2,823,606	2,455,392
Incumbent Worker Services (Business Services)	1,341,353	1,295,123
Fundraising	995,713	998,327
<b>Total Operating Expenditures</b>	<b>16,365,860</b>	<b>16,008,853</b>
Change in Net Assets (Operating)	(355,016)	755,838
Change in Net Assets (Non-Operating)	1,082,416	7,066
<b>Total Change in Net Assets</b>	<b>727,400</b>	<b>762,904</b>
Beginning Fund Balance (Without Donor Restrictions)	3,130,181	2,802,538
Ending Fund Balance (Without Donor Restrictions)	3,904,006	3,130,181



### Statement of Financial Position

	FY 2020	FY 2019
<b>Assets</b>		
Cash and Equivalents	\$7,137,048	\$6,250,005
Investments	2,229,038	2,152,796
Receivables (gov't, pledges, and notes)	4,366,173	3,894,126
Deposits and Prepaids	271,582	247,245
Property and Equipment (net)	1,431,063	923,142
<b>Total Assets</b>	<b>15,434,904</b>	<b>13,467,314</b>
<b>Liabilities and Net Assets</b>		
<b>Liabilities</b>		
Payables	183,356	510,150
Accrued Expenses and Other	662,199	587,129
Lease and Loan Obligations	2,086,221	394,028
Deferred Rent	1,017,429	1,180,308
Deferred Compensation	448,960	430,134
Deferred Revenue	508,929	565,155
<b>Total Liabilities</b>	<b>4,907,094</b>	<b>3,666,904</b>
<b>Net Assets</b>		
Without Donor Restrictions	3,904,006	3,130,181
With Donor Restrictions	6,623,804	6,670,229
<b>Total Net Assets</b>	<b>10,527,810</b>	<b>9,800,410</b>
<b>Total Liabilities and Net Assets</b>	<b>15,434,904</b>	<b>13,467,314</b>



\*Classification of Net Assets changed in FY19 from Unrestricted, Temp Restricted, and Perm Restricted to Net Assets With Donor Restrictions and Without Donor Restrictions



# JVS VOLUNTEERS

Last year over [340 people](#) volunteered at JVS. Together, they spent nearly 19,000 hours volunteering, and their efforts made a true impact in the lives of thousands of people throughout Massachusetts. Thank you!



Photo by Ilene Perlman Photography

I began volunteering at JVS to try and make a small difference in the lives of new English speakers. What unexpectedly happened over the next six years is that each of them made a huge difference in my life. Their drive, energy and determination motivated me every week to learn more and become a better teacher! And as an extra bonus- my fellow volunteers have been wonderful to get to know and work with. My 3 hours a week in our EfA Zoom classroom over the past 7 months has been a bright light in an often dim world. My emotional equilibrium has benefited immensely from the rich and fulfilling interactions each Wednesday morning with Ann and our students. I am so grateful.”

Judy B.



## BOARD OF DIRECTORS

CHAIR	Joe Zeff
VICE-CHAIRS	Abby Flam
	Jacob Rosenfeld
TREASURER	Jay D. Rosenbaum
SECRETARY	Claudia J. Gilman Eisenbaum
CHAIR EMERITUS	Jane R. Matlaw*

Howard Brick  
Catherine Bromberg  
Dwight Clarke  
Dr. Marna Dolinger  
Marjorie Glazer  
Darren Goldman  
Campe Goodman\*  
Joseph Goodman  
Michael S. Grill\*  
Dean T. Hara  
Richard Heller  
Susan Houston  
Ben Inker  
Michael Lipsitz  
Yamileth Lopez  
Celina Miranda  
Jordana Mirel  
Douglas Newman  
Judith Obermayer\*  
Gordon Owades  
Craig Powell  
Michelle Rhodes-Volpe  
Marie-Rose Romain Murphy  
Jennifer Rosenbaum  
Ellen Segal\*  
Jon Simon  
Mark Stein\*  
Cantor Steven Weiss  
Richard Yanofsky

## ADVISORY COUNCIL

Steve Dawson  
Dr. Pam Eddinger  
Richard Kazis  
Alicia Sasser Modestino  
Paul Osterman  
MJ Ryan

## JVS LEADERSHIP TEAM

PRESIDENT & CEO	Jerry Rubin
CHIEF OPERATING OFFICER	Kira Khazatsky
CHIEF DEVELOPMENT OFFICER	Jonathan Nierman
CHIEF FINANCIAL OFFICER	Jennifer Jewell
CHIEF INFORMATION OFFICE	Jim Santiago
VICE-PRESIDENTS	Keila Barros
	Jacqueline Chernoble
	Barbara Garner
	Mirjana Kulenovic
	Amy Nishman
	Sher Omerovic
	Kelly Tessitore
	Mandy Townsend
	Doreen Treacy

\* Past Board Chair





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Boston, MA 02110  
(617) 399-3131  
[www.jvs-boston.org](http://www.jvs-boston.org)