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LETTER FROM OUR

COO AND CHAIR

Dear JVS Friends and Supporters,

At JVS, 2022 has been a year of transitions. In April we marked the retirement of JVS President and CEO Jerry Rubin, after 15 years of leadership. In May we held elevate: The JVS Gala, our first in-person event in more than two years. We kept job quality at the center of our work, matching job seekers and employers, expanding use of our Job Quality Benchmarking Index, and placing more clients into betterpaying jobs.

In 2018, we responded to the limitations on U.S. refugee resettlement by launching Together We Rise, reaching back to refugees who were trapped at the bottom of the labor market by providing career coaching, education, training, and new jobs. In 2022, U.S. refugee resettlement reopened with a new community-sponsorship model. We partnered with numerous Temples and other community groups to welcome Afghan arrivals to the Greater Boston area, including 133 individuals who enrolled at JVS.

Together We Rise allowed us to maintain our refugee services when refugee arrivals stopped, and we were ready to welcome new arrivals this year. Our model also revealed up to 50% wage gains for participants, providing us a roadmap to expand post-employment coaching to other JVS job seekers in 2022.

This year, we closed our successful campaign The Work Ahead: Powering the Future of JVS, as well as securing significant public investment to support the region's economic recovery through a State earmark. This reflects the confidence in our staff, programs and results on behalf of our clients. We are using these resources to enhance additional support services for our job seekers, including training stipends, access to flex funds, and additional specialized case management for those who need it. We are also scaling up our proven models and launching new programs to meet labor market needs, working closely with our long-time partner Quincy College.

This year adds an even greater breadth of services. Together with Quincy College, we will open ArLab Healthcare and Biotechnology Career Institute at 122 Arlington Street, the home of the former Boston Center for Adult Education, which combined with JVS in 2020. ArLab will include state-of-the-art classrooms, training settings and equipment such as a patient care simulation, sterile processing lab, pharmacy simulation, and biomanufacturing lab, training workers for a range of positions in healthcare and biotechnology.

Our energy and commitment has not diminished and we look forward to the opening of ArLab and the work ahead of us in 2023!

Sincerely,



Kira Khazatsky

JVS Chief Operating Officer

Abby Flam
Chair, JVS Board of Directors

HIGHLIGHTS

IMPACT BY THE NUMBERS

JVS CLIENTS	96
Different Countries of Origin	
Job Placements	923
Program Engagements	2,666
Service Deliveries	51,848
COHORTS	56
Unique Cohorts	
Completed Cohorts	37
WAGES Average Wage Per Hour	19.98
Average Hours Per Week	31.96

HIGHLIGHTS FINANCIAL COACHING SERVICES

JVS's Financial Opportunity Center (FOC) helps families and individuals learn how to achieve self-sufficiency through a variety of services, including one-on-one financial coaching, credit and net worth counseling, asset-building resources, budget review, and financial education workshops.

The FOC service model bundles three core services: employment and workforce development, financial coaching, and public benefits counseling. This integrated financial coaching model is woven into 20 program areas, ensuring that clients receiving job training and employment services are better equipped to make sound financial decisions, helping them achieve financial self-sufficiency.

Clients Who Participated in Workshops, Classes, Training, and/or One-on-One Counseling Sessions	608
Clients Who Received Financial Coaching	250
Total Hours of One-on-One Financial Counseling	804
Budgets Prepared	250
Clients Who Established or Increased Their Credit Score	68
Clients Who Demonstrated an Increase in Savings or Reduction of Debt	121

^{*} Reporting on outcomes from July 1, 2021 through June 30, 2022













TRAINING **PROGRAMS**

With 30+ free education and training programs, JVS works with individuals of all backgrounds to build technical, professional, and language skills to join the workforce, advance to meaningful careers, and create economic stability.

In FY22, JVS partnered with local community organizations and across departments to launch the following training programs for high-demand jobs and skills: <u>Automotive Technician Training Program</u>, <u>Carpentry Apprentice Training Program</u>, <u>Central Sterile Processing Training Program</u>, <u>Customer Service Training</u>, and <u>Substance Addiction Assistant Pathway</u>.

In addition to these programs, the upcoming launch of ArLab (at the site of the former Boston Center for Adult Education) will help JVS to expand our impact by increasing clients served in our intensive programs. The ArLab space will provide training space to new and existing healthcare and science programs to allow JVS to serve ~2,500 individuals over the next 5 years, an expansion of up to 400%.

JOB QUALITY BENCHMARKING TOOL (JQBI)

Since 2017, JVS has been developing the Job Quality Benchmarking Index (JQBI)—a survey and qualitative tool that generates reports demonstrating how their jobs stack up against competitors on job elements that matter most to job seekers: Wages, Benefits, Scheduling, Access to Career Ladders, and Supportive Environment.

In the fall of 2021, JVS hosted a forum focused on job quality, followed by a 10-day job quality challenge with more than 50 participating employers. The JQBI has since garnered traction and has been mentioned in a <u>Boston Globe article</u> featuring our partner, <u>Little</u> Sprouts; and a report brief on job quality on <u>Urban.org</u>.

Interested employers are invited to take the <u>job quality survey</u>, so they can learn how their jobs stack up against the competition. Normally, such information costs upwards of \$500, but JVS is offering the preliminary report for free.



In 2020, JVS launched <u>The Work Ahead</u>, an ambitious \$18 million fundraising campaign to secure JVS's position as Boston's workforce development leader and ensure a bright future for our organization and the thousands of individuals we serve. Campaign support will enable us to bridge divides through the efficient use of technology, establish a fund that frees us to quickly and strategically seize new opportunities, and grow our impact with new partnerships and even more robust programs.

Originally slated to run for three years, the campaign was successfully wrapped within 18 months! Continue reading to learn how the campaign funds will be used for each campaign pillar:

BRIDGINGDIVIDES



Create a seamless, integrated JVS experience that connects clients to the technology they need to build a brighter future.

THE WORK SO FAR:

Partnership with <u>Tech Goes Home</u> to provide 500+ clients with laptops, wi-fi access, and tech support; this program enables our clients to access our services remotely.

Implementation of a Limitless Learning Initiative that enables JVS to serve more people in more locations. Utilizing Canvas, a learning management system, JVS has been able to provide students with virtual textbooks, class slides, and activities for an accessible and consistent learning experience without sacrificing learner needs and local labor trends.

Migration of operations to Salesforce to provide holistic, real-time cross-agency data, reporting, and data collection around the client/donor lifecycle. This will help JVS engage alumni in educational, training, and job advancement opportunities.

SEIZING OPPORTUNITIES

Establish an Opportunity Fund to seize critical moments and deliver lasting benefits to the clients we serve.

THE WORK SO FAR:

Through The Work Ahead campaign and our combination with BCAE, JVS has established board-designated funds that will provide flexibility to respond quickly to opportunities to innovate and to better serve our clients. In addition to BCAE assets and funds raised through the campaign, we also raised \$250,000 in the Jerry Rubin Innovation Fund, in honor of our retired CEO.

DAVID "DET" **NEWTON**

David "Det" Newton could always compete. In college, Det not only made the tennis team at Lesley University but was named Captain. While Det has learning disabilities, that did not stop him from establishing a 10-year career as a professional tennis instructor. However, after a successful career in tennis, Det was looking to start a family and made the decision to purse a career with more traditional working hours.

In 2011, Det started working with JVS to explore different career paths. With his background, he started looking for jobs in the athletic industry. However, many of those roles would require additional weekend work. Coincidentally, Det's father had a connection at Budderfly, a high-tech internet solutions company that works with restaurants and retail businesses to proactively manage their energy costs and reduce their impact on the environment. The company was actively seeking new sales reps.

Since Det is a strong networker, he could easily see how sales was another form of competition. But due to the nature of his disability, Det was nervous about writing the emails and other correspondence that the job might require. With encouragement from his dad and JVS career coach, Det prepared for and aced the interview with Budderfly's CEO.

Det worked with his career coach to learn the tools like speech to text that are now built directly into Microsoft and Google products. These tools made Det more confident about navigating the numerous communication channels that are used in customer interactions. Like many sales jobs, it was stressful, however, Det kept at it and impressed his Sales Managers with the amount of business he was able to book. Det is thriving in his Sales Development Representative Role at Budderly, and he is hoping to expand his responsibilities and role at the company in the years to come.



GROWING OUR IMPACT

Serve more people with expanded services by increasing public policy activity, scaling our proven models, and expanding our impact in communities of color.

THE WORK SO FAR:

JVS is expanding our impact by increasing clients served in our intensive programs. In the fall of 2023, JVS will launch ArLab at the site of the former Boston Center for Adult Education. Equipped with a Biotechnology laboratory, simulated pharmacy, central sterile processing simulation laboratory, computer lab, and simulated hospital floor, ArLab will provide training space that will significantly increase the enrollment capacity of our CNA, Pharm Tech, PCT, and Biomanufacturing training programs. ArLab will allow these programs to serve ~2,500 individuals over the next 5 years, an expansion of up to 400%.

AFGHAN **CLIENT UPDATE**

Following the U.S. military's pullout from Afghanistan, JVS partnered with a unique community sponsorship network including <u>Jewish Community Relations Council (JCRC)</u>, <u>Catholic Charities of Boston</u>, <u>Jewish Family Service of MetroWest</u> and scores of volunteers from synagogues and church groups in the greater Boston area.

The Afghan asylees range in age, English level, education, and skills/experience. Many of these individuals and families have been sponsored and supported by the participating synagogues and churches who identified and secured housing, provided furniture and furnishings, assisted with many applications and who have remained active with their family or individuals throughout the year.

Within the partnership, JVS offers a wide range of employment and ESOL services to Afghans who have arrived in the U.S. since 2021. Services include:

- Orientation
- Employment-related Case Management
- Vocational English Classes
- Employment Services

In the period since December 2021, JVS has enrolled 125 individuals into Rapid Employment Services. Within that group, 80 individuals have achieved career advancement benchmarks including nearly 50 who secured employment and another 30 who enrolled in skills training programs...and more to come!

One of the many challenges facing the JVS Refugee Team has been the identification, hiring, and training of staff who are able to serve these new clients culturally and linguistically. We have hired 3 Dari and Pashto-speaking staff since the beginning of 2022 who add great value to the initiative. Meanwhile, in response to the Ukrainian crisis, JVS has enrolled 20 Ukrainians, welcomed a bicultural/bilingual career coach, and are <u>actively recruiting</u> more staff to accommodate our expansion to serve this population. This coming year, thanks to the support of the <u>Massachusetts Office of Refugees and Immigrants</u>, JVS expects to more than double our services assisting newly arrived refugees to secure employment.

TOGETHERWE RISE

Since 2017, <u>Together We Rise</u> has provided refugees with individualized career coaching to identify and attain their career goals-including better employment, re-credentialing assistance, education, and job training. JVS demonstrated that comprehensive career pathway services result in higher wages, flexible schedules, and comprehensive benefits—the hallmarks of economic mobility. This model of post-placement services resulted in substantially higher wages: \$22.19 per hour vs. \$15.01 per hour in the traditional model of refugee employment services, an increase of almost 50%.

While Together We Rise generated strong outcomes for clients, the program-based coaching model does not have the structures in place to capitalize on the opportunity to continue supporting clients after the program concludes. Therefore, JVS, in partnership with One8 Foundation, is now adapting this program as project RAISE (Reaching Advancement In Skills and Employment). RAISE aims to support the continued economic and career advancement of clients who complete a JVS program by helping them identify and work towards next-step education, training, and employment opportunities.

RAISE will be piloted in an expansion of the Together We Rise post-employment coaching model to participants finishing JVS's English For Advancement program. The pilot will determine how to expand this service across all JVS programs.

MASSHIRE JOURNEY TO SUCCESS

Howlingstar attended a webinar put on by the MassHire Downtown Boston Career Center after losing her retail job due to the pandemic. She wanted to pursue a career as a Commercial Truck Driver and was excited to learn about the Workforce Innovation and Opportunity Act (WIOA) training grant program. With the help of our WIOA Program Manager, Nicole, she applied for and was accepted into the Commercial Driver's License, Course A (CDLA) at the New England Tractor Trailer School. Howlingstar completed the program and secured a job with T.P. Equipment Leasing LLC, earning \$30 per hour with full benefits. She is grateful to the MassHire team for their support and guidance.

When asked about her experience, Howlingstar said, "I can't thank MassHire enough for all the help and info that got me to where I am today. Nicole is awesome! She went above and beyond her call of duty to ensure I was pointed in the right direction."



ELEVATETHE JVS GALA

On April 28th, 2022, JVS gathered for our first in-person event in more than two years. Together with 300+ supporters, we celebrated the career & accomplishments of Jerry Rubin and honored Campe & Amanda Goodman and John Pepper.

Thank you to our Presenting Visionary Sponsor, CVS Health, for their commitment to supporting diversity, inclusion, and belonging.

We were able to raise \$372,030 at the gala and an additional \$250,000 through the Jerry Rubin Innovation Fund. These gifts will help JVS continue our mission of empowering individuals from diverse communities to find employment and build careers.











THE RETIREMENT OF

JERRY RUBIN

Jerry's tenure has been marked by visionary leadership that set JVS on our path to becoming one of the largest and most effective workforce training organization in New England.

Over the course of his 15 years at JVS, Jerry established JVS as a national leader in workforce development with a reputation for delivering cutting-edge services that provide thousands of people with opportunities for a better life.



Some examples of these innovative projects include:

- Creating the Massachusetts Pathways to Economic Pay for Success Project, the first Pay for Success project to focus on workforce development and adult education.
- Closing the digital divide for current and future clients through a partnership with Tech Goes Home and creating a Limitless Learning experience for students using a learning management system.
- Leading the JVS and BCAE union, enabling the two organizations to provide high-quality, innovative adult education, training and employment services to thousands of Massachusetts' residents well into the future.
- Developing a focus on employer partners culminating in our talent pipeline model, which turns the
 traditional training model upside down by starting with employers' vacant positions. This philosophy of
 "next generation workforce development" is laid out in The Catapult Papers published by The Boston
 Foundation.
- Focusing on employers' needs which will lead to more hires at better wages and is part of larger efforts to improve job quality, including the Job Quality Benchmarking Index which JVS developed.



MOHAMED

AMINE DOUKANI

In Afghanistan, Mohamed "Amine" Doukani worked as a blood lab technician at a hospital. He gave up all that to immigrate to the United States in July 2021. Although Amine already has a bachelor's and master's degree in Biology, he would need to pursue additional education to work in the same field in the U.S. In the meantime, he needed to find a job to pay the bills and support his family back home.

Like many immigrants, Amine scoured the internet for work. While on Indeed, he came across a JVS ad that promised to teach him English and help him find a job. "To be honest when I read the offer, I thought that it was too good to be true," said Amine. After some research, he applied to and enrolled in the Bridges to College & Careers Biotechnology pathway.

Throughout the program, Amine attended classes in biology, chemistry, and career coaching to get him ready to successfully enter the growing Biotechnology workforce in Boston. His coursework at JVS gave him the skills and expertise he needed to smoothly transition into college, expand his work readiness, and prepare to secure a job that reflects his experience.

Currently, Amine is working as a Technician at Milipore while continuing his studies at Quincy College. He has also continued working with a JVS financial coach to learn about budgeting, credit scores, and more. Since working with a financial coach, Amine has raised his credit score to 755! By applying the financial principles that he has learned, Amine is able to save 20% of his salary each month; he has even increased his cash assets over 200% compared to when he first started financial coaching.

Amine plans to continue with his studies in the United States to pursue a career in the Biotech field.

I joined JVS as a Biotech student where I had the best teachers, not only that but everyone in JVS was more than ready to help you in every way possible. Now I'm a Biotech student at Quincy College and I can say that JVS was the best thing that happened to me since I got here to this beautiful country.





OUR 2022

SUPPORTERS

We are grateful to the many individuals, foundations, corporations, and organizations who supported our work in 2021–2022. Thank you for working together with us to provide opportunities for thousands of people, including immigrants, refugees, people with disabilities, members of the Jewish community, and older workers.

\$250,000+

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This listing acknowledges gifts received between October 1, 2021 and September 30, 2022. We made every effort to list all names accurately and regret any omissions or errors. If an error has been made, please contact our Development office at (617) 399-3272.

MARISELA **MARTIN**

Marisela Martin lived in the rural mountainous region of Guatemala. Although life was not easy, her family always supported her and encouraged her to seek out opportunities to better her life. In 2004, she followed in her brothers' footsteps and immigrated to the United States. She was only 17 years old.

Marisela settled in Lynn, MA where she slowly learned English and worked at a food-processing factory to pay the bills. After 12 years, she left the factory and started working at Walmart where she was eventually promoted to supervisor. Although she was excited for a promotion, Maricela knew that she needed to continue improving her English language skills to find a more stable job with excellent benefits that would allow her to spend more time with her son. During this time, Marisela saw a Facebook ad for JVS's English for Advancement program. She applied and enrolled in an English class in June and was assigned to Career Coach Marsha Finkelstein.

With encouragement from her coach, she applied for and started working in a local biotech company, making approximately double the hourly pay that she was making at Walmart. Maricela grew to love the challenge of working in a medical facility and speaking English with her coworkers and supervisors. She was beginning to learn new skills when she, along with many coworkers, were laid off in the fall of 2022.

However, Marisela is staying positive. She is using this opportunity to continue to improve her English language skills. And most recently, she successfully applied to and got accepted into the JVS Pharmacy Technician Training program.

THANK YOU

COMMUNITY PARTNERS

JVS collaborates with a variety of community partners to help us remove obstacles and barriers to success for our clients. Our partners provide many resources that support JVS's wrap-around services and include, but are not limited to help with childcare, housing, funding, program and training referrals, outreach, and technology assistance.

A Faith That Does Justice

AACA ABCD

ABCD Adult ESOL Program at

South Side Acton Networkers

Adelante Project, BIDMC

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African Bridge Network

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Boston Public Library

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Lawrence Working Families Initiative

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Corporation

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(LISC) MA AFL CIO

MA Commision for the Blind

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Workforce Solutions Group

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THANK YOU

EMPLOYER PARTNERS

JVS fosters partnerships with local employers to design and implement unique training programs that achieve measurable business and workforce development goals. These programs include, but are not limited to: workplace English courses, adult basic education, college readiness classes, customer service training, professional communication, supervisory training, computer courses, and one-on-one academic and career coaching.

A Faith that Does Justice

Beth Israel Deaconess Medical Center

Boloco

Boston Children's Hospital Boston Medical Center

Brigham and Women's Faulkner

Hospital

Brigham and Women's Hospital

Cambridge Pre-School of the Arts

Campus Childcare

Chelsea Jewish/Leonard Florence

Children's Village

Comtran CVS Health Cytiva

Dana-Farber Cancer Institute
East Boston Neighborhood Health

Center

Ellis Early Learning

Encore

Gibbs Software Solutions

Hebrew Senior Life

Horizons for Homeless Children

JCC Greater Boston John Nagle Co. LabCentral Little Amigos Little Sprouts

Lowell Public Schools

Mariposa

Mass General Brigham

Massachusetts Eye & Ear Institute Massachusetts General Hospital Needham Community Council Newton-Wellesley Hospital

Nova Biomedical

Nurtury

Our Future Learning Center

Pine Village Plastech Molding Polkadog Bakery

Senior Living Residences

South Shore Health Spaulding Rehabilitation Hospital

Temple Beth Shalom

The Boston Home ThermoFisher

Tribute Home Care

Wash Cycle

Winn Companies

YMCA

FISCAL YEAR 2022

FINANCIAL INFORMATION

Statem	ent	٥f	Λctiv	/itiec
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	FY2022	FY2021	
Operating Support and Revenue			
Government Grants	9,895,540	9,284,442	
Contributions/Grants	6,154,292	6,014,246	00/
Combined Jewish Philanthropies/United Way	2,024,200	2,025,612	9%
Program revenue	1,886,507	1,548,342	VS
Other (inc. In-Kind, Investment Income)	56,806	157,528	10%
Total Operating Support & Revenue	20,017,345	19,030,170	10%
			49%
Operating Expenditures			31%
Pre-Employment Services	10,480,538	9,093,152	5170
Career Center Services	2,795,142	2,570,357	
Administration	4,197,585	3,434,768	
Incumbent Worker Services (Business Services)	1,986,263	1,579,447	
Fundraising	1,628,825	1,229,508	
Total Operating Expenditures	21,088,353	17,907,232	 GOVERNMENT GRANTS
Change in Net Assets (Operating)	(1,071,008)	1,122,938	CONTRIBUTIONS/GRANTS
Change in Net Assets (Non-Operating)	(473,115)	2,863,820	CJP/UNITED WAY
Total Change in Net Assets	(1,544,123)	3,986,758	PROGRAM REVENUE
			 OTHER (inc. IN-KIND, INVESTMENT INCOME)
Beginning Fund Balance (Without Donor Restrictions)	10,113,484	3,904,006	
Board Designated Fund Balance (Asset Transfer from BCAE)	_	3,120,535	
Ending Fund Balance (Without Donor Restrictions)	8,454,144	10,113,484	

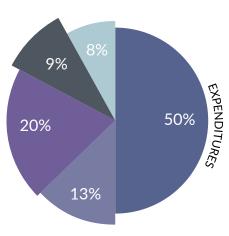
FY 2022

FY 2021

Statement of Financial Position

Accete

Assets		
Cash and Equivalents	6,569,149	\$7,952,668
Investments	5,205,659	6,075,091
Receivables (gov't, pledges, and notes)	5,690,984	4,969,030
Deposits and Prepaids	352788	364,267
Property and Equipment (net)	1,328,380	1,313,275
1 / 11	, ,	, ,
Total Assets	19,146,960	20,674,331
Liabilities and Net Assets		
Liabilities		
Payables	602,763	147,104
Accrued Expenses and Other	823,199	670,197
Lease and Loan Obligations	91,231	110,841
Deferred Rent	599,402	810,624
Deferred Compensation	565,196	640,815
Deferred Revenue	197,397	482,855
Total Liabilities	2,879,188	2,862,436
Net Assets		
Without Donor Restrictions	5,585,609	7,100,949
Without Donor Restrictions (Board Designated)	2,868,535	3,012,535
With Donor Restrictions	7,813,628	7,698,411
Total Net Assets	16,267,772	17,811,895
Total Liabilities and Net Assets	19.146,960	20.674.331



- PRE-EMPLOYMENT SERVICES
- CAREER CENTER SERVICES
- ADMINISTRATION
- INCUMBENT WORKER SERVICES
- FUNDRAISING

^{*} Classification of Net Assets changed in FY19 from Unresticted, Temp Restricted, and Perm Restricted to Net Assets With Donor Restrictions and Without Donor Restrictions

In January 2022, after an arduous journey of fleeing Afghanistan and living for a time in a U.S. military base, Zinat finally arrived in Boston. She enrolled in JVS's Refugee Employment Services including ESOL classes, weekly in-person job search and interview practice, and enrolled in Tech Goes Home for a laptop and Wi-Fi connection.

In Afghanistan, Zinat was a civil engineer. After much consideration, knowing that without pursuing additional education in the U.S. she could not practice in this field, Zinat decided to go a different route—the banking industry.

With support from her coach, she was accepted into the JVS Bank Career Training program and graduated in August 2022. Almost immediately, Zinat was offered a job from a major banking institution. When her background check took too long to be approved, she and her coach decided to consider other options. Since Zinat had experience in the education industry in Pakistan, her coach advised her to apply to Boston Public Schools (BPS).

She was invited for an interview and was promptly offered a paraprofessional position to counsel Afghan students. Zinat is thrilled to be able to provide guidance to the younger members of the Afghan community. After a few months at BPS, she is now considering specializing in education, with the goal of becoming a teacher in math, physics or chemistry!

ZINAT **MOHAMMADI**

(C) I am grateful to be here, as an immigrant I will try my best to take every opportunity here to contribute to this society's growth to the best of my ability.



OUR AMAZING **VOLUNTEERS**

This past year, 340 people volunteered at JVS. Together, they spent 17,103 hours volunteering across 30+ programs. These amazing individuals generously gave their time, knowledge, and support to our clients and students. Their volunteer efforts truly make an impact in the lives of thousands of people throughout Massachusetts.

FACTS

Total Volunteers

Total Hours

The State Dollar Value of Total Volunteer Hours for 2021-2022

340

17,103

\$598K

Equivalent FTEs (Full Time Employees)



BOARD OF DIRECTORS

ADVISORY COUNCIL

CHAIR VICF-CHAIRS

TREASURER SECRETARY **CHAIR EMERITUS** Joe Zeff Abby Flam Jake Rosenfeld Jav D. Rosenbaum Claudia J. Gilman Eisenbaum Jane R. Matlaw*

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Gordon Owades Craig Powell

Michelle Rhodes-Volpe Jennifer Rosenbaum

Ellen Segal* Eric Simas Jon Simon Mark Stein*

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Steve Dawson Dr. Pam Eddinger Richard Kazis Alicia Sasser Modestino Paul Osterman MJ Ryan

JVS LEADERSHIP TEAM

CHIEF OPERATING OFFICER CHIEF DEVELOPMENT OFFICER Jonathan Nierman CHIEF FINANCIAL OFFICER CHIFF INFORMATION OFFICE **VICE-PRESIDENTS**

Jennifer Jewell Jim Santiago Keila Barros Jacqueline Chernoble Mirjana Kulenovic Amy Nishman Sher Omerovic Ashley Oguadimma Kelly Tessitore

Mandy Townsend

Doreen Treacy

Kira Khazatsky

* Past Board Chair



PG	ORGANIZATION	QR	PG	ORGANIZATION	QR
4	Automotive Technician Training Program		5	Tech Goes Home	
4	Carpentry Apprentice Training Program		6	Jewish Community Relations Council (JCRC)	
4	Central Sterile Processing Training Program		6	Catholic Charities of Boston	
4	Customer Service Training Program		6	Jewish Family Service of MetroWest	
4	Substance Addiction Pathway		6	JVS Careers Page	
4	Job Quality History		6	Massachusetts Office for Refugees & Immigrants	
4	Job Quality Benchmark Index (JQBI)		6	Together We Rise Program	
4	JQBI Forum		6	One8Foundation	
4	Boston Globe Article on JQBI		6	English for Advancement Program	
4	Little Sprout		6	MassHire Downtown Boston Career Center	
4	Job Quality Report Brief				

Job Quality Survey

4

